



NH Medicaid Care Management Program

Health Plan Provider Contact and Resource Guide

Health Plan	Well Sense Health Plan	NH Healthy Families	Meridian Health Plan
Managed Care Organization	Boston Medical Center Health Net Plan	Centene	Meridian
Provider Relations Contact	Laura Plum 603-263-3040 Laura.plum@wellsense.org	Provider Relations Office 866-769-3085	Mark Simpson 603-263-7000 x 6521 Mark.simpson@mhplan.com
Website	www.wellsense.org/providers	www.nhhealthyfamilies.com	www.mhplan.com/nh/providers/
NH Medicaid Account Managers	MaryGaye Grizwin mgrizwin@dhhs.state.nh.us	Patrick McGowan patrick.mcgowan@dhhs.state.nh.us	Laura Ford lford@dhhs.state.nh.us

Department of Health and Human Services
Office of Medicaid Business and Policy
129 Pleasant Street – Concord NH 03301



NH Medicaid Care Management Program Health Plan Member Services Information

Health Plan	Toll-Free Phone	Website
Well Sense Health Plan	1-877- 957-1300	www.WellSense.org
NH Healthy Families	1-866-769-3085	www.NHhealthyfamilies.com
Meridian Health Plan	1-855-291-5221	www.mhplan.com

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Department of Health and Human Services - Resources

NH Medicaid Provider	
Medicaid Management Information Systems – MMIS (Fiscal Agent)	The Health Enterprise – MMIS
Corporate Entity	Xerox
Provider Relations Call Center	1-866-291-1674
Website	www.nhmmis.nh.gov

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Client Services	
Medicaid Client Services Call Center	1-800-852-3345 x 4344 (toll free in-state only) Or 603-271-4344
Online Resource	www.NHEASY.nh.gov
MCM Website	www.dhhs.nh.gov – just follow the MCM logo
Twitter	@NHMedicaidCM
Facebook	www.facebook.com/NHDepartmentOfHealthAndHumanServices

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